

# Cattery Contract

## 1. About the cattery

1-1 This hotel has private rooms only. Your cat does not stay with other cats.

There is a spacious free-space in front of the private rooms, so if possible, he/she can play there.

The staff is here 24-hour, someone will be here even at night.

1-2 You can watch the hotel and the staff checks your cat. (It is free, it takes about 30 minutes)

It is for the first cattery to check if it will be no problem when away from the owner.

In case we decide it is difficult to take care of your cat, you can come several times to get used to here but we might decide we cannot take care of your cat.

1-3 Time for leaving and picking up your cat.

Usually you can come between 8am-8pm, but it is possible out of hours if needed.

1-4 In case you did not come

If you did not come after picking up time, you have to pay extra usage fee and fee for the food.

If several days passed without contact, we will send a letter with the deadline on it. After 7 days from the deadline and no contact, your owner's rights move to us and you have to pay ¥1000,000 as a breeding or adopting expense.

## 2. Payment

\*2 cats or over, ¥1000 will be discounted per night.

2-1 Usage charge (includes tax)

Day-use ¥3000 24hours(1stay) ¥4000 over 24hours:pls ¥400/hour

Over 7nights ¥2500/night

Please pay the fee by cash on the first day. If you extend or shorten the period, you have to pay or refund the extra fee.

2-2 Cancellation fee

We are sorry but we will charge cancellation fee below.

(Please transfer the cancellation fee to our bank account)

5days-2days before the first day 30%

the day before 50%

on the day 100%

### **3. What to bring**

1. The owner's I.D.

We will get a copy of it. ( we follow the confidential information)

2. Certificate of vaccination within 1 year
3. Something with the smell of your cat, towel. Blanket, toilet etc.
4. Something with the smell of the owner.
5. Food & snack that your cat usually have (for whole period)

### **4. Exercise and Feed**

1. If you have something about the exercise or food, please let us know.
2. We will feed your cats what you bring to them according to their life.

### **5. There may be cases below that we will not be able to have cattery.**

1. In case cat did not have vaccination or extermination of the flea.
2. Very old, very young (under 91days), under medication, pregnant.
3. No sprayed or no neutered cats.
4. No indoor only cats

### **6. Sick, Accident during the cattery and the disclaim**

1. We will take great care of your cats, but in case your cats feel bad or get injured, we will ask the owner what to do. And in case of emergency, we will take them to the vet near here and about the cost for that, we will send the bill to the owner.
2. In case of our faults, we will guarantee up to ¥50,000 for the medical treatment, death or escape.
3. We cannot take responsibility to the act of god accident for example natural disaster, unexpected accidents, old cats, chronic disease, idiosyncratic illness, death, injury, escape.
4. After returning home, cats may sometimes get sick because of the easing of tensions, so please take good care of them. Please understand that we cannot take responsibility to the diseases or accidents based on this changes in cats physical condition.